



QUALITY POLICY

As part of our continuing commitment to quality improvement, control & performance, **iOrthotics** places special emphasis on understanding client requirements in order to meet and exceed their expectations. **iOrthotics** has a proven track record of providing quality orthotic products thus giving us a competitive advantage in the market place.

We understand that continual improvement of the **iOrthotics** quality management system is essential to our success, growth to provide orthotic devices for podiatrists. Our history of service provision has led to new and repeat business based on high levels of customer satisfaction.

The consequent objectives of management and personnel of **iOrthotics** are to:

- Implement and maintain an accredited quality management system;
- Provide objective evidence that the planned quality management system is implemented and maintained in accordance with management policies;
- Seek to understand customer requirements and act promptly and courteously to all customer feedback
- Set and review quality management objectives and targets during management review meetings.
- Comply with all applicable legislative requirements

iOrthotics Quality Management System is designed to satisfy the requirements of ISO 9001: 2015 and ISO13485: 2016 has the full support of management and personnel of **iOrthotics** and its successful implementation and maintenance is a commitment by them.

Scott Morrison

General Manager
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